



Appendix II

To the Questel service contract

2012

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I) RESTRICTIONS OF USE FOR DATABASES PRODUCED BY QUESTEL

1. Redistribution

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Journaux Officiels

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In order to do this, QUESTEL has taken all the precautions customary in the profession and in accordance with established practice to preserve the secrecy of access codes given to the user. QUESTEL constantly maintains its effort towards increasing security.

At the same time, the Customer shall for his part take all necessary steps to ensure the personal and confidential character of his identification code. QUESTEL wishes to emphasize the precautions that the Customer should take.

The Customer has two identification codes:

- a UserId associated with a contract which corresponds to a particular Customer and invoicing account;
- a personal and confidential password to the service, entered by the Customer himself.

This password is the only key that can be used to log on to the UserId properly. Customers should adhere to strict security rules for its use, in particular:

- choose as long a password as possible within the maximum permitted length;
- avoid any direct relationship with the Company's name, location or department or even any over-obvious relationship with the family environment; make it as sophisticated as the facilities offered by the service allow (e.g. letters and numbers);
- never write it out in full in a place that might be accessible to another person;
- change it regularly - a reasonable frequency is once a month;
- if there is any doubt as to its continued confidentiality, it should be changed immediately by the Customer.

QUESTEL reserves the right to modify on its own initiative the password attributed to the Customer.

Security can be assured only through a set of complementary measures incumbent upon the two partners, QUESTEL and the Customer. Only if the Customer puts the above security measures into practice will the QUESTEL online services make him benefit from optimal protection.