



# **Appendix I**

***To the Questel service contract***

**2019 in EURO**



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# Appendix 1

## 2019 in Euro

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This price list is valid in Europe, South Africa, Korea, China, Eurasia, the Middle East and the African continent. The prices are subject to change with or without prior notice.

**Service Hours:** The Questel service is available every day. It is interrupted from 3:00 GMT to 3:50 GMT from Monday to Saturday, and from 4:00 to 12:00 French time (CET), on Sunday. The Questel service may be interrupted during 24 hours once a year, for maintenance purposes.

### Service Contract

- **Questel Service Contract Annual Fee:** 420 €  
Under the "Questel Service Contract", the user will receive credentials providing access to the Questel service.
- **Additional UserIDs**  
Additional UserIDs can be assigned to allow different users within the same organization to access the Questel service simultaneously.  
Fee: 60 € per additional UserID and per year.

### Conditions and Billing

- **Taxes**  
All rates are in Euros and are exclusive of taxes. Any applicable taxes are payable by the customer.
- **Discount Plans**  
An academic rate is available upon request with proof of searching and educational establishment. For further information, please contact your local Questel representative.
- **Billable Elements**  
Each database use is billed for connect hour, online and offline displays according to prices listed in this publication.  
Online connect time is calculated to 1/1000 of an hour.  
Online connect time for cluster searches is billed according to the databases searched. Questel tracks the real search time spent in each database and bills accordingly.
- **Invoice Threshold**  
The invoice threshold is the minimum amount billable. The invoice threshold is 200,00 € or 10.00 € every quarter. When this threshold is reached, a monthly invoice is automatically generated. If the threshold is not reached, the usage will be transferred to the following month. An invoice will be generated as soon as the threshold is reached, or at least at the end of December.



- **Late Payment Penalties**  
All invoices are due on receipt, with a tolerance of 30 days after the day the invoice has been raised. Penalties are rated 0,9% a month.

## Networks, Parking File and Mailing Services

- **Network**
  - Internet 14,70 € / hour
- **Parking File**  
For each connection to the service, the user will be automatically charged for a thirty (30) seconds of connect time in the QUESTEL Parking file.  
The QUESTEL Parking file is charged at the rate of 112,00 € per connect hour.
- **Mailing Services**  
Postage is not included in offline display and SDI document charges. It will be invoiced to the user in Euros.

## Special Commands and Features

- **Online Statistical Analysis (MEMS, GET)**  
The base charge for use of the MEMS or GET commands is 12,00 € per command execution.
- **Terms Stored to Memory List (MEM STORE)**  
The stored list of memory terms is charged at the rate of 7,00 € per saved list, per month.
- **Stored Search Charges (SV SE)**  
The stored search strategy is charged at the rate of 7,00 € per saved strategy, per month.
- **Selective Dissemination of Information (SDIs)**  
The Selective Dissemination of Information (SDI) Profile automatically delivers by postage (on paper) or by e-mail (electronic format) results for previously established searches.  
The charge of SDI Profiles on Questel is calculated on a per run basis. Each record printed is billed at the offline display charge rate of the particular file.
- **Patent Delivery Service (PDS)**  
This service offers to deliver by e-mail a facsimile, in PDF format, of one or more patents.  
Each patent document is charged at the rate of 4,78 €.  
First page and drawings are charged at the rate of 0,80 € each.
- **Legal Display Feature (LEGAL)**  
The legal display feature is charged at the rate of 1,00 €.



## Workfiles Pricing

Workfiles charges include a per-document charge, and a monthly storage charge based on the number of documents you have stored in Workfiles at the end of each month. For further information about Workfiles pricing, please contact your sales representative.

Additional terms and conditions of the Questel service contract for use of Workfiles:  
The information loaded and the annotations created into Workfiles by the Customer, unless deleted afterwards by the Customer, are stored by Questel according to the standards of its business.

Questel will exert its best efforts to keep such information complete, secure and confidential. Questel will not be responsible for any direct or indirect damage to the Customer resulting from loss of, (mis)use of or damage to such information. Should Questel be found liable for any reason, its liability will not exceed the amounts invoiced to and paid by the Customer for the use of Workfiles during the last 12 months.

The Customer retains property only on the user annotations created in Workfiles in relation with a patent document number.

## Archiving

A Questel Archival License is required for storage and archival of information retrieved from Questel<sup>A</sup> produced databases beyond 12 months.

The Questel Archival License is based on the number of users, which have direct access to the electronically stored and searchable information, and is priced and charged on an annual basis.

<b>Nombre d'utilisateurs</b>	<b>Tarif annuel</b>
1-25	1 000 €
26-50	2 000 €
51-100	3 000 €
101-250	4 000 €
251-500	5 000 €
501 +	10 000 €